

Contact: Angel Tar  
Tel: (905) 660-4655 Ext. 3140  
Email: [Atar@mircom.com](mailto:Atar@mircom.com)

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### **Mircom Receives ISO 9001:2008 Certification**

Vaughan, ON - Mircom, a global provider of advanced fire life safety systems including fire alarm, voice evacuation systems and access control systems, is proud to announce that its Quality Management System has been certified to the ISO 9001:2008 standards and guidelines. ISO is the International Organization for Standardization. Intertek Systems Certification, an independent ISO quality systems registrar, certified Mircom as ISO 9001:2008 compliant following a comprehensive audit.

Some of the requirements of ISO 9001:2008 include

- a set of procedures that cover all key processes in the business;
- monitoring processes to ensure they are effective;
- keeping adequate records;
- checking output for defects, with appropriate and corrective action where necessary;
- regularly reviewing individual processes; and
- facilitating continual improvement

“As a premier designer and manufacturer of advanced fire life safety systems, we are constantly looking for ways to improve upon our product quality and standard of excellence”, said Mark Falbo, Executive Vice-President. Mircom Group “The ISO 9001:2008 certification continues to strengthen Mircom’s commitment to our market and demonstrates our commitment to meet and exceed customer expectations.”

Mircom’s Quality Management System covers all processes within the organization, going beyond product design and manufacturing. ISO 9001:2008 is recognized worldwide as the benchmark for international standard for quality. The ISO certification recognizes that Mircom’s policies and procedures abide by the ISO standards to consistently provide quality products and services.

#### **About Mircom**

Mircom is a global provider of advanced fire life safety systems including Fire Alarm and Voice Evacuation Systems, Access Control Systems and Emergency Call Systems. The company offers a broad range of products designed to meet the varying needs of customers large and small. Mircom is committed to offering advanced products with industry leading service and support. With over three decades of industry experience, Mircom has customers in countries around the world. Mircom is a privately held company headquartered in Toronto, Ontario, with additional offices in the USA.

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