

FX-350/FX-351 Firmware and Configurator Upgrade

The FX-350 firmware has been upgraded from **version 1.1.15 to 1.1.18**.
The following are the changes and enhancements that were made:

- In the previous **version 1.1.15** in certain field conditions the system would intermittently display “**Assertion Trouble**”. Firmware **version 1.1.18** corrects this problem.

If you experience the above problem with existing systems, the new firmware is available from the Mircom website www.mircom.com ESD section; file name FX-350V-60V1.1.18.zip for 60 devices or FX-350-126V1.1.18.zip for 126 devices. If you are not experiencing this problem with existing systems, Mircom recommends that as part of the regular annual maintenance the system be upgraded to the latest firmware revision. Use the FX-350 configurator to upgrade the panel firmware.

The FX-350 configurator program has been upgraded from **version 2.4.15 to 2.4.16** to support the new firmware.

Important Note:

FX-350 firmware **version 1.1.18** will only work with configurator version **2.4.16**.

The firmware and configurator are both available on the Mircom website www.mircom.com ESD section.

Mircom strives to offer the highest quality products and services, on occasion an issue may require field action and we regret when these issues arise. As part of our commitment to quality we incorporate any findings into a continuous improvement process so as to better serve our customers in the future. As part of our support offering please feel free to contact us with any inquiries or assistance you may require.

If you have any questions or concerns, please visit the Mircom Technical Support Forum at <http://www.mircom.com/forum.html> or contact the Technical Support Department directly.