

### FX-2000 Firmware Upgrade

The FX-2000 firmware has been upgraded from **version 2.9.19 to 2.9.20**.

The following are the changes and enhancements that were made:

- In the previous **version 2.9.19**, if the panel is configured as a large build type, there is a small probability the panel can lock up during a system reset and the only way to un-lock the panel is to power down and power-up. Firmware **version 2.9.20** corrects this problem.

#### Important Note:

Compact build type configured systems are not affected with the above problem.

In order to configure a system with firmware **version 2.9.20**, all CPUs within that system must be **version 2.9.20** and the configurator used must be at least at **version 2.3.10**.

Mircom recommends that as part of the regular annual maintenance of these systems, all CPU's within a system be upgraded to the latest revision.

The firmware is available on the Mircom website [www.mircom.com](http://www.mircom.com) ESD section. Use the FX-2000 configurator to upgrade the panel firmware.

Mircom strives to offer the highest quality products and services, on occasion an issue may require field action and we regret when these issues arise. As part of our commitment to quality we incorporate any findings into a continuous improvement process so as to better serve our customers in the future. As part of our support offering please feel free to contact us with any inquiries or assistance you may require.

If you have any questions or concerns, please visit the Mircom Technical Support Forum at <http://www.mircom.com/forum.html> or contact the Technical Support Department directly.