

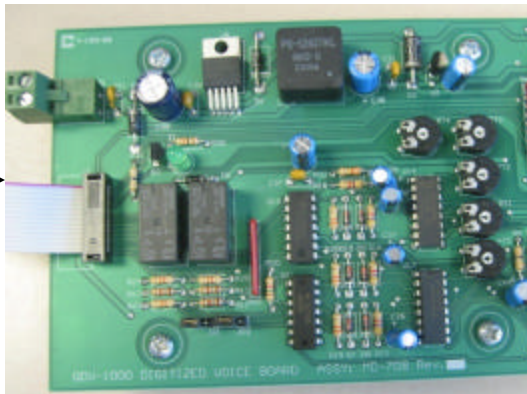
## QDV-1000 Digital Voice Module

This Technical Information Update applies to QDV-1000 Digital Voice Modules that were purchased between September 1, 2008 and April 23, 2009.

A small batch of QDV-1000 Digital Voice Modules that were manufactured with date **code 38/08** were assembled with the wrong ribbon cable orientation therefore they will not function as intended and will damage the QIF-5000 interface module if used. It is recommended that the QDV-1000 be replaced.

Please use the diagram below to identify the incorrect ribbon cable assembly.

### Wrong Orientation



**Red Stripe**

### Correct Orientation



**Red Stripe**

We have identified the problem with the automated test method where the ribbon was not being properly tested; the test procedures have been altered to prevent this problem from reoccurring. If the QDV-1000 has the incorrect ribbon cable assembled, it is recommended that Customer Service be contacted and the QDV-1000 will be replaced under warranty.

All new builds and those currently in stock have been upgraded with the correct ribbon cable assembly.

If you have any questions or concerns, please contact the Technical Support Department.