

## TH-102 Thermostat Heater

This Technical Information Update applies to TH-102 Thermostat Heaters that were purchased between November 1, 2008 and January 23, 2009.

A small batch of TH-102 Thermostat heaters that were manufactured with date **code 49/08** will not function as intended and it is recommended that the TH-102 heater be replaced.

Please use the diagram below to identify the incorrect thermostat.



**Incorrect TH-102**

**Correct TH-102**

If the TH-102 has the incorrect thermostat heater it is recommended that Customer Service be contacted, the heater will be replaced under warranty.

All new builds and those currently in stock have been upgraded with the correct thermostat switch.

Mircom strives to offer the highest quality products and services, on occasion an issue may require field action and we regret when these issues arise. As part of our commitment to quality we incorporate any findings into a continuous improvement process so as to better serve our customers in the future. As part of our support offering please feel free to contact us with any inquiries or assistance you may require.

If you have any questions or concerns, please contact the Technical Support Department.