

Telephone Access (TAS) System (ECO-05-004)

Model TAS-2000 Lobby Board and Slim Line Board

Problem:

When a call is initiated from the TAS-2000, the system displays “**Line is busy... Pease wait**” even though the dedicated telephone line is not being used and is in good working order.

Solution:

Transient protection was added to the “**Tip**” and “**Ring**” input circuit of the TAS-2000 standard and Slim Line board in order to protect the boards from telephone line transients. All new builds and those currently in stock have been upgraded with the new change.

The PC Boards revisions have been changed as follows:

- (Standard Board) MD-563 changed from Rev. L to Rev. M
- (Slim Line Board) MD-638 changed from Rev. M to Rev. N

If you experience the above problem, new replacements boards can be ordered through the Customer Service Department using the following Model Numbers:

Standard Boards

2001-0060	Telephone Controller, 60 Resident Names
2001-0120	Telephone Controller, 120 Resident Names
2001-0360	Telephone Controller, 360 Resident Names
2001-1000	Telephone Controller, 1000 Resident Names
2001-2000	Telephone Controller, 2000 Resident Names
2001-0060S	Telephone Controller, Scrolling Directory, 60 Resident Names
2001-0120S	Telephone Controller, Scrolling Directory, 120 Resident Names
2001-0360S	Telephone Controller, Scrolling Directory, 360 Resident Names
2001-0800S	Telephone Controller, Scrolling Directory, 800 Resident Names
2001-2000S	Telephone Controller, Scrolling Directory, 2000 Resident Names

Slim Line Boards

1001-0360 Telephone Controller, 360 Resident Names
1001-0060S Telephone Controller, Scrolling Directory, 60 Resident Names
1001-0120S Telephone Controller, Scrolling Directory, 120 Resident Names
1001-0360S Telephone Controller, Scrolling Directory, 360 Resident Names

If you have any questions regarding these changes, please contact the
Technical Support Department.